



Safest People, Safest Places

Combined Fire Authority

25 June 2024

Notes of the Performance Committee held on 7 March 2024

Report of the Chair of Performance Committee

Members Present: Cllr J Blakey in the Chair
Cllrs S Quinn, R Manchester and C Marshall

Apologies received: Cllr G Lee

Purpose of the report

1. The purpose of this report is to provide members with an update on the discussions and recommendations of the Performance Committee held on Thursday 7 March 2024.

Performance Report Quarter 3 2023/24

2. The committee was updated on the operational and corporate indicators for quarter three of 2023/24 which showed 55% of the strategic PIs met or exceeded their target level, while 66% of the strategic PIs either maintained or improved when compared to performance last year.

A copy of the report is attached at appendix A.

The committee **noted** and **commented** on the report.

Letters of Appreciation

3. The committee considered letters of appreciation that had been submitted to the service. In total 15 letters had been received for the quarter two period.

The committee **noted** the report.

Part B

Formal Complaints

4. A total of three formal complaints had been received by the service in the reporting period. No complaints had been upheld and no complaints had been forwarded to the Local Government Ombudsman.

The committee noted the report.

Update on Engagement with Prisons Presentation

5. J Parry joined the meeting and gave a presentation on the work currently being undertaken with prisons.

The report was noted.

Recommendation

6. Members are requested to **note** the report.